

Fimble[®]

POS/KDS

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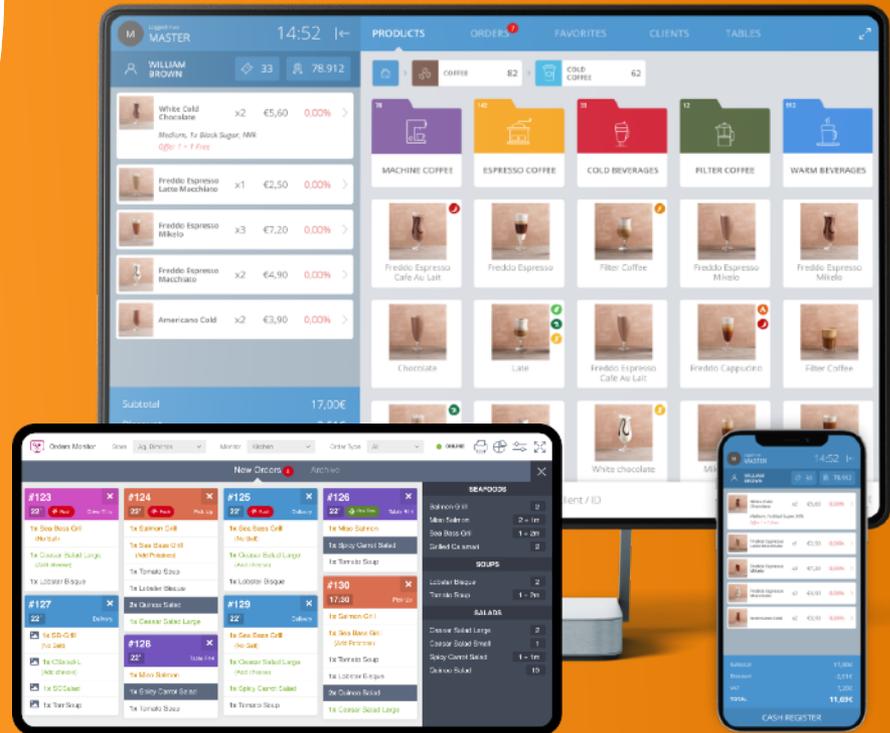
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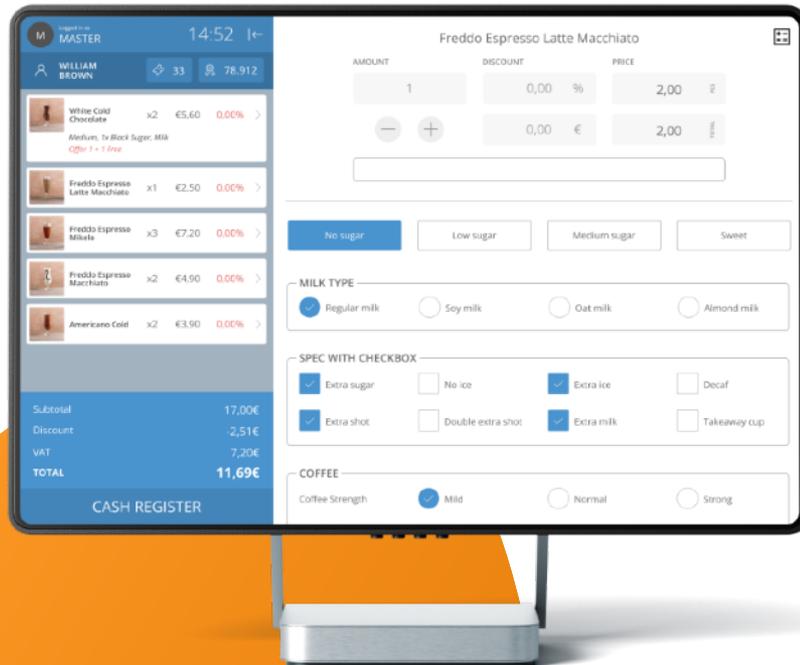


Fimble provides a next-generation **Point of Sale** system that unifies with an advanced **Kitchen Display System** to streamline in-store operations and enable faster, more efficient service.

No need for order slips, handwritten notes or shouted instructions. Just a simple, digital workflow.



POS Features



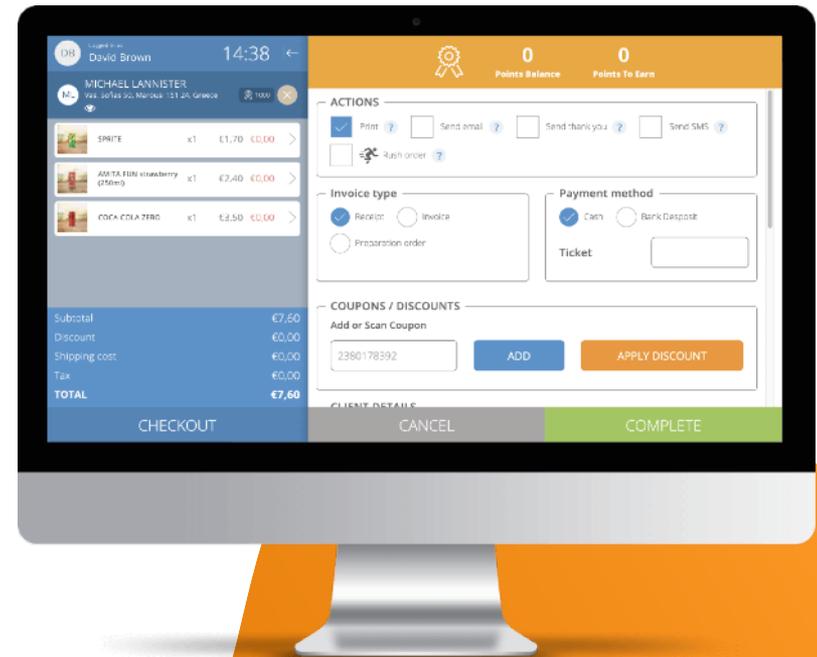
Order & Checkout

- **Multiple price lists** — Automatically applies pricing based on the channel or location selected before starting an order.
- **Automatic pricing** — Network and LSM discounts are automatically applied in the basket without having to inform store employees about active campaigns.
- **Automatic addition of items**, such as gifts or packaging bags, when required.
- **Order parking** with a single click to quickly serve the next customer.
- **Multiple payment methods** — Flexible payment handling, including options for electronic receipts and invoices.
- **Bundles** and **change calculator** for faster order-taking and checkout

POS Features

Customers & Sales

- **Caller identification** — Automatically identify customers via the Caller ID app or supported call center integrations.
- **Customer management** — Maintain full customer profiles, including order history and preferences.
- **Dynamic search** — Quickly locate customers, rewards cards, menu items, and past orders.
- **Cross-selling** — Built-in guidance that helps staff recommend relevant add-on items.
- **Thank-you email/SMS** — Automatically send order confirmations or follow-up messages.



POS Features

Store Operations & Staff Efficiency

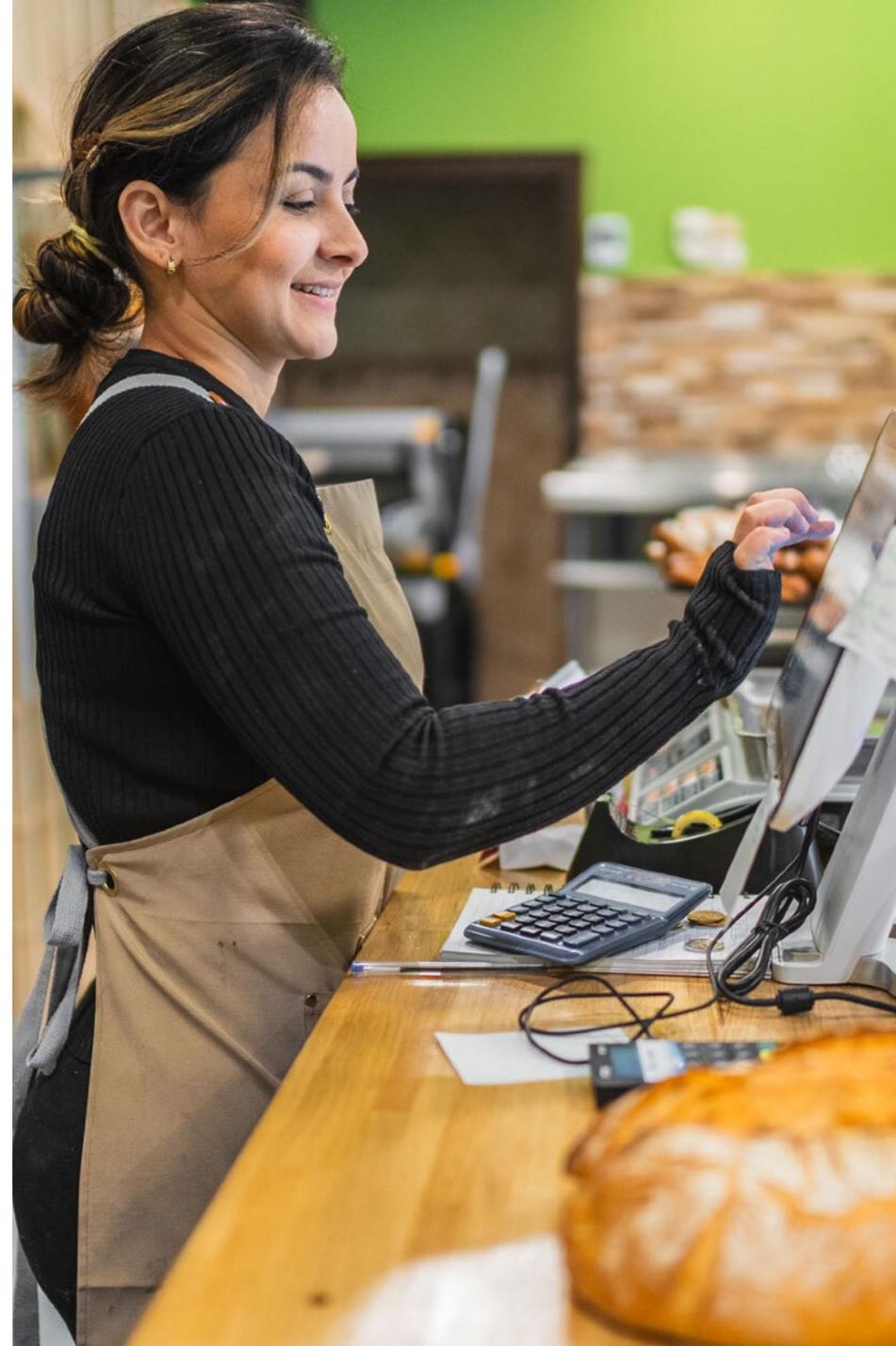
- **Multi-role support** — Supports front counters, cashiers, servers, and call center agents.
- **Fast user switching** — Staff can switch users via 5-digit PIN, NFC card or login.
- **Table & reservation management** — Real-time table overview with reservation and host dashboard
- **Preparation orders** with templates for display or other internal use
- **Staff meals support** — Dedicated handling and reporting for employee meals.
- **Barcode scanner support** — Quickly scan items or products during ordering.
- **Rush orders** — Flag orders as priority so they are processed faster in the kitchen.



POS Features

Unified Platform & Ecosystem

- **Cross-platform & cloud-based** — Runs on iOS or Android without requiring local servers or specialized in-store hardware.
- **Fully unified platform** — Connected with Fimble apps such as Rewards, Coupons, and Inventory with real-time synchronization of customer and transaction data.
- **External pickup monitors** — Display order status for pickup areas.
- **Customer-facing displays** — Show order details and totals to customers.



POS Features

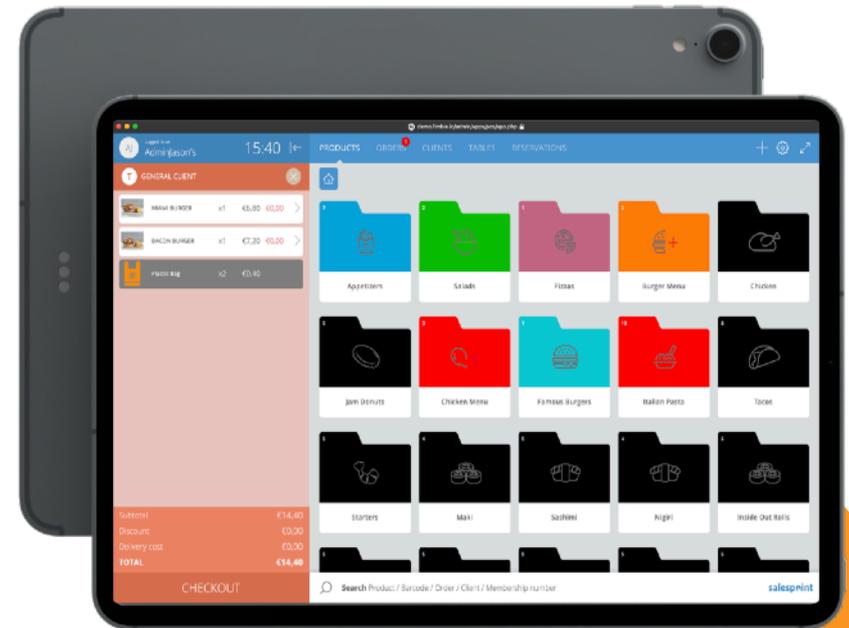
Flexible Configuration & Setup

Based on the store's operational needs

- Support for multiple **currencies**, **tax structures**, and **discount** configurations
- Configurable **pricing** and **promotion** behavior

Based on staff preferences

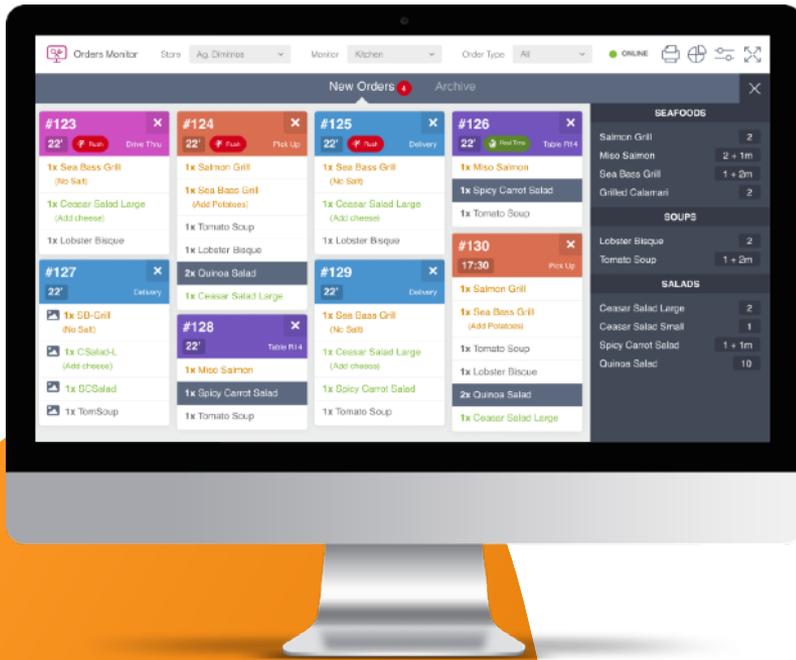
- Multiple **layout** and **color** options
- Partial** or **full-screen** mode
- Left-** or **right-handed** mode
- Light** and **dark** modes



KDS Features

Kitchen Operations & Efficiency

- **Real-time order display** — Orders appear instantly on the KDS while they are being entered at the POS.
- **Smart warnings & alerts** — Curbside arrival notifications and two levels of delayed order alerts (orange and red) highlight orders behind schedule or potentially missing their promise time.
- **Load balancing** — Automatically distribute orders or individual items across preparation stations to optimize workflow.
- **Preparation counters** — Optional sidebar showing total pending items grouped by product (e.g., “5 Caesar Salads”).
- **Performance metrics** — Track cooking and packing performance in real-time and compare it with the network average.
- **Additional capabilities** — Timed orders, preparation time calculation, and offline protection.

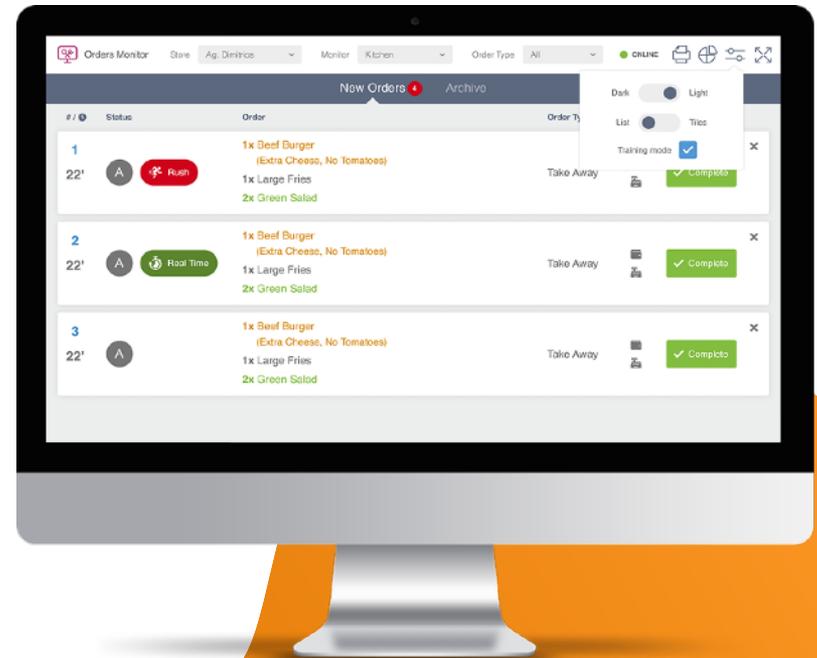


KDS Features

Flexible Configuration & Setup

Based on station and user requirements.

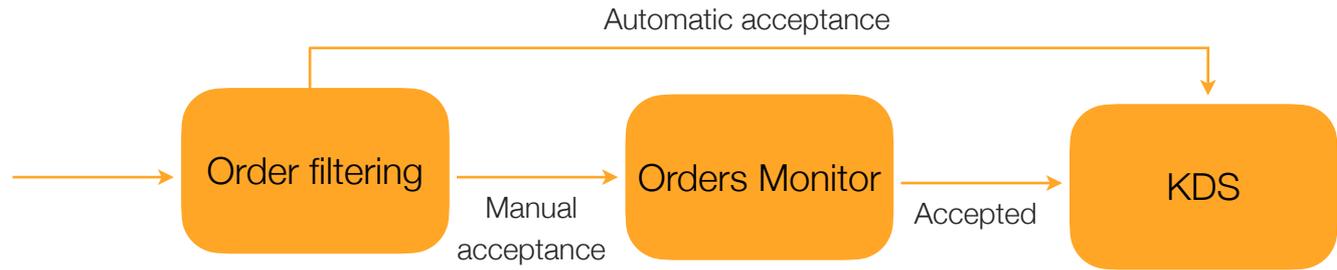
- **Flexible layout options** — List or tile views with multiple layout configurations.
- **Advanced station setup** — Support for single- or multi-person stations, multiple production lines, time warnings, printer or sticker options, and more.
- **Monitor templates** — Save and reuse monitor configurations for faster deployment across stores.
- **Configurable display** of customer details, drivers, coupons, discounts, and other order information
- **Training mode** showing product images and full recipes instead of ingredient change codes



Order Flow



Orders from all channels including POS



- **All orders received are automatically filtered.** If an order does not satisfy the desired criteria, it is put on hold for manual verification (for example, a credit card transaction from a new customer for more than \$100). Otherwise, it is automatically and instantly pushed to the next status based on the acceptance configuration for each store.
- **Manual acceptance** — Order is sent to the Orders Monitor for manual acceptance.
- **Automatic acceptance** — Orders are directed immediately to KDS screens or printers and can be routed by type of station or division. For example, main dishes are sent to Stations 1 and 2, all packaging is directed to Packaging Station 1, drinks are sent to Printer 1, and delivery slips are sent to Printer 2.



Thank you!



For more details you can visit us at

www.fimble.io

