



Multilingual Support & Translations



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1. Overview

Fimble supports brands that serve diverse markets with extensive **multilingual** and **translation capabilities**. Businesses can enable seamless interactions for both their customers and internal teams in their preferred languages, all from one installation.

Some of the commercial scenarios we cover include:

- A single brand reaching multiple language audiences
- Franchises that operate across various countries
- A central office operating in one language while local stores operate in another
- Multi-language marketing activities within the same or different markets

2. Multilingual Coverage

2.1 Customer-facing Channels

Customers that interact with your channels (e.g., website, kiosk, mobile apps) will first see the channel's default language. Alternatively, the system can automatically identify their language based on the device's settings and update the interface accordingly.

Customers can also select their preferred language manually from a predefined list of options. Each installation can support **unlimited number of languages**.

Once they choose, the **preference is stored for future visits**, creating a consistent experience across all touchpoints, such as order confirmations, receipts, emails, and push notifications.

We currently cover the following languages for customer-facing channels: English, Greek, Spanish, Italian, French, Finnish, Portuguese, Albanian, Macedonian, Montenegrin, Ukrainian, Bulgarian, Romanian, Russian, Tajik, Uzbek, Georgian, Kyrgyz, Armenian, Kazakh.

For languages that are not in this list, we collaborate with professional translation service companies or you can upload your own translations through Fimble's administration platform.

Learn more about this option [here](#).

2.2 Operational Channels

Operational interfaces are also multilingual, supporting diverse frontline and in-store teams in their day-to-day activities across all system components including POS, KDS, product management etc. so that each user can select their preferred language

This structure allows for centralized administration with localized execution, which is critical for modern franchise and multi-region operations.

For the operational channels/administration panel Fimble currently supports English and Greek. Additional languages can be set similarly to the Customer-facing channels and each installation can support **up to 6 different languages**.

3. Translations

3.1 Professional Translations Support

If your required language is not readily available, we can seamlessly work with **professional translation service partners** we cooperate for almost two decades.

Their standard portfolio covers German, Dutch, Polish, Turkish, Hungarian, Chinese, and Arabic.

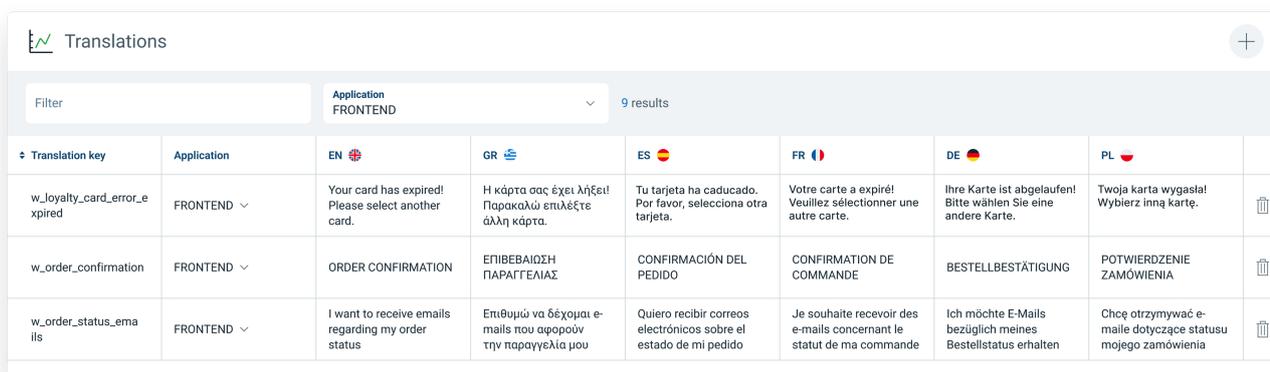
If you need help with a language not listed here, we're happy to explore additional options for you.

Alternatively, you can provide your own translations or work with your preferred translation partner.

In all cases, all translation keys can be exported & imported to the system to ensure a structured and efficient implementation process.

3.2 Built-in Translations Application

Every Fimble installation comes with a dedicated **Translations** app. Using a key-based architecture, **all textual elements are fully editable in any language.**



Translation key	Application	EN	GR	ES	FR	DE	PL	
w_loyalty_card_error_expired	FRONTEND	Your card has expired! Please select another card.	Η κάρτα σας έχει λήξει! Παρακαλώ επιλέξτε άλλη κάρτα.	Tu tarjeta ha caducado. Por favor, selecciona otra tarjeta.	Votre carte a expiré! Veuillez sélectionner une autre carte.	Ihre Karte ist abgelaufen! Bitte wählen Sie eine andere Karte.	Twoja karta wygasła! Wybierz inną kartę.	
w_order_confirmation	FRONTEND	ORDER CONFIRMATION	ΕΠΙΒΕΒΑΙΩΣΗ ΠΑΡΑΓΓΕΛΙΑΣ	CONFIRMACIÓN DEL PEDIDO	CONFIRMATION DE COMMANDE	BESTELLBESTÄTIGUNG	POTWIERDZENIE ZAMÓWIENIA	
w_order_status_emails	FRONTEND	I want to receive emails regarding my order status	Επιθυμώ να δέχομαι e-mails που αφορούν την παραγγελία μου	Quiero recibir correos electrónicos sobre el estado de mi pedido	Je souhaite recevoir des e-mails concernant le statut de ma commande	Ich möchte E-Mails bezüglich meines Bestellstatus erhalten	Chcę otrzymywać e-maile dotyczące statusu mojego zamówienia	

This gives businesses the freedom to:

- Edit existing translations
- Add more languages

- Adjust terminology to fit brand tone
- Instantly filter and retrieve text in any application or component
- Allow multiple users to collaborate simultaneously and prevent conflicts by showing when another user is updating the same key
- Change translation keys not only on textual descriptions but also on every element that includes text including buttons, error messages etc.
- Apply changes in real-time across all system components as well as the administration platform without having to update or redeploy the mobile or kiosk applications.

Whether expanding internationally or serving multilingual audiences locally, the platform removes language as a barrier, allowing brands to scale without technical friction.