Fimble

Self Checkout Features

Introduction

Fimble Self Checkout system offers next-generation unattended retail sales for a unique customer experience.

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This short presentation includes the most important features of the Self Checkout component.

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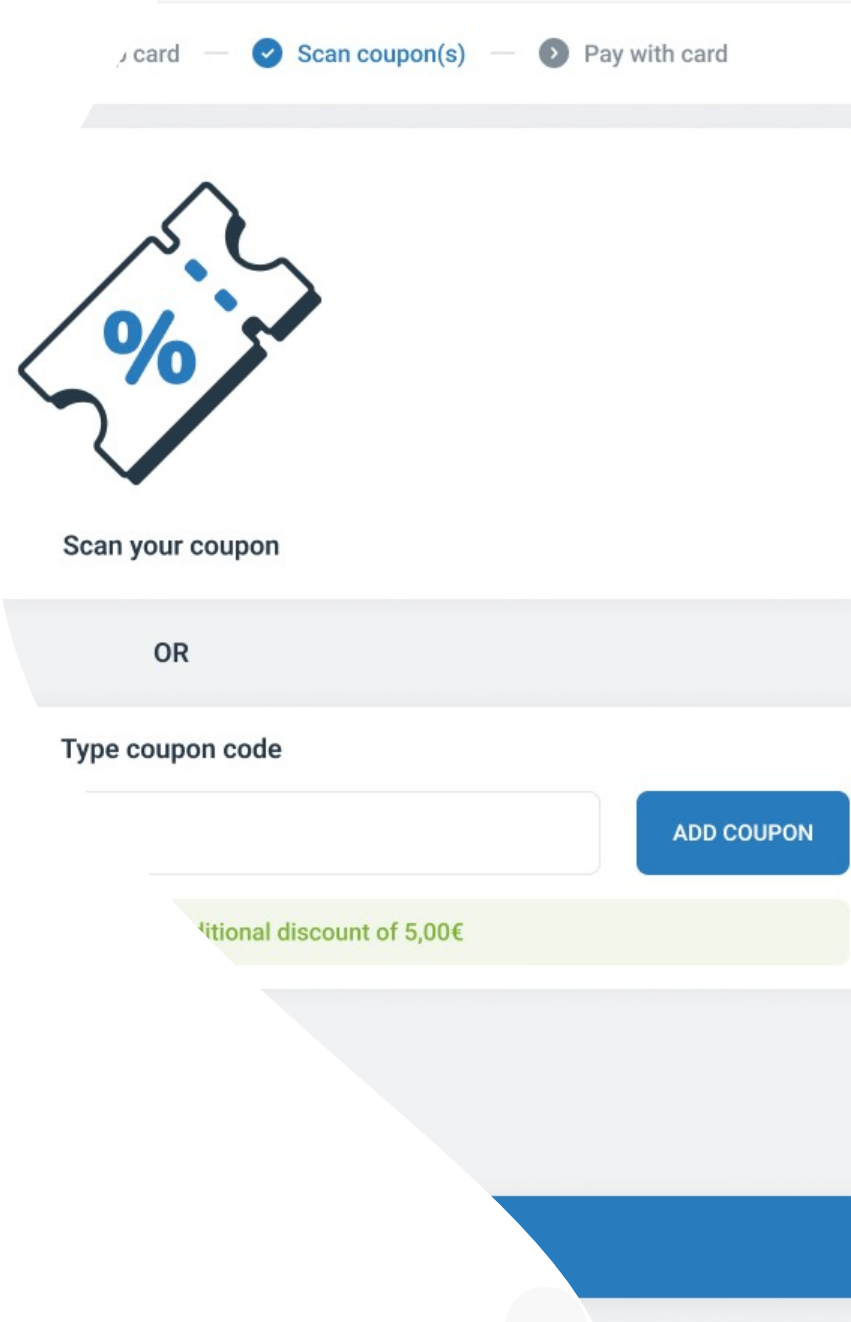
SCO Features

- **Easy to use** - Quick checkout in 2 steps (Scan & Pay).
- **Multi-lingual support** - Supports unlimited languages and translations via Fimble's Content Management System
- **Automatic pricing calculation** - Discounts & combos are automatically calculated in the basket without the need for manually entering discount coupon codes
- **Rewards** - Optional support for the unified rewards/loyalty programs component of the Fimble platform (adds a step in the checkout flow)
- **Coupons** - Optional support for discount coupons component of the Fimble platform (adds a step in the checkout flow)
- **Hardware integration** - Compatible with specific hardware installations without needing additional configuration (e.g. payment terminals, barcode scanners etc.)
- **Customizable interface** - Including logo, text and configuration options
- **Automatic reset** - Automatic reset for the next customer in case of inactivity
- **Customer feedback** - Customer can optionally provide feedback after checkout which is collected centrally on the Feedback platform component and included in the centralized Feedback reporting
- **Newsletter signup** - Customer can optionally provide email address after checkout to signup to the company newsletter (GDPR-ready)
- **Request assistance** - Customer can optionally request staff assistance directly from the SCO Device which is displayed in real-time on the store's SCO monitoring dashboard
- **Integrations** - Ability to integrate with 3rd party systems to get product data, submit transactions etc. Currently supports over 186 integrations out of the box.

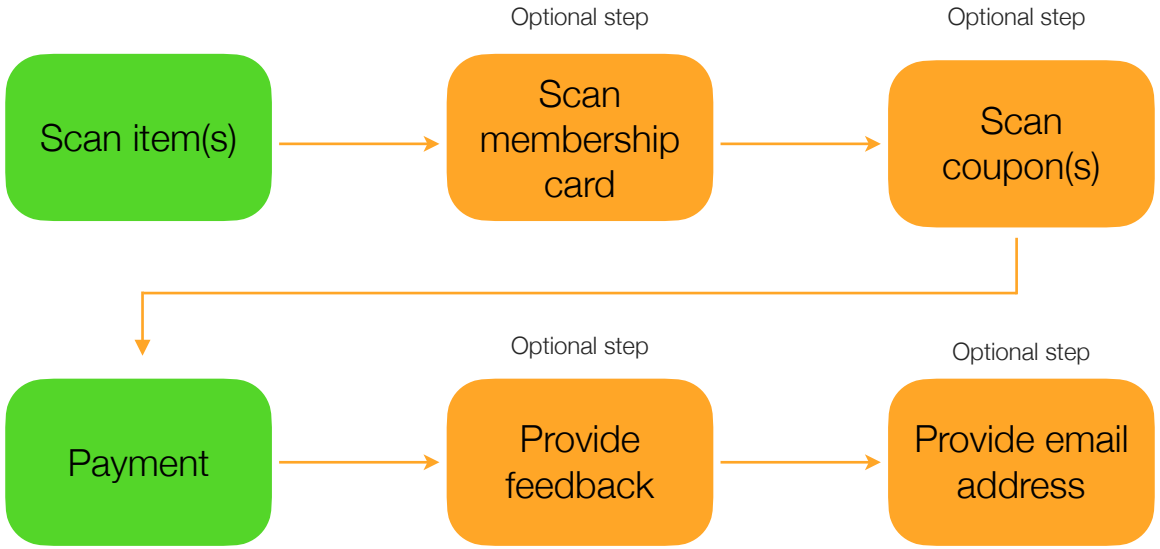
Configuration Options

The **Self Checkout** module offers a variety of both system & user options in order to match a more business-friendly and personalized experience.

- **Logo & Textual content**
- **Offers**
- **Rewards**
- **Coupons**
- **Feedback**
- **Request Assistance**



Order Flow



Mandatory step

Optional step. Based on configuration, these steps can be hidden if they are not applicable

Thank you!